

MYLOR YACHT CLUB
Mylor Churchtown
Mylor
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Social Events Cancellation Policy

Background

During the pandemic (2020-2022) several events were booked by members who subsequently requested a refund. The reasons were various, but it is assumed the predominant reason were concerns at circulating in crowds. However, the cancellations caused significant administration time in processing and also impacted negatively on the club's finance.

It was therefore thought appropriate that the club should have a cancellation policy should similar events occur.

Conditions

- Where the single booking price purchased is equal to or greater than £30 (ie the spring black tie function) any cancellation notification greater than 4 weeks to the event date will result in a full refund.
- Where the single booking price purchased is equal to or greater than £30 and the cancellation is 4 weeks or less then no refund will be given.
- Where the single booking price is less than £30 (ie Wednesday supper) any cancellation notification greater than 7 days to the event will result in a full refund.
- Where the single booking price is less than £30 any cancellation notification 7 days or less to the event will result in no refund.
- The above applies when money is paid in advance through the MYC website or when a place is booked on the website and cash is paid at the event.

Exceptions

The exception to the above are:

- If Mylor Yacht Club (MYC) cancel a pre-paid event then members will be offered a full refund or an arrangement for MYC to keep the money until the event is rescheduled.
- Members are welcome to 'sell' their booking to other members. In these circumstances the Social Secretary must be informed of the change of detail. And, where a food selection has been made for events equal to or greater than £30 then no change will be made when the notification is 4 weeks or less to the date of the event.
- Some events have a 'waiting list'. In the event of a member wishing to cancel but a waiting list exists the Social Secretary will manage the booking in line with this policy.
- Any exceptional circumstances should be brought to the attention of the Commodore or a Flag Officer in his absence to consider a refund outside the terms of this policy.

Pat Bartholomew
Social Secretary
12.12.2023